



**GOODWILL
SAN ANTONIO**

Fighting Poverty. Creating Opportunity.
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A STORY OF SECOND CHANCES

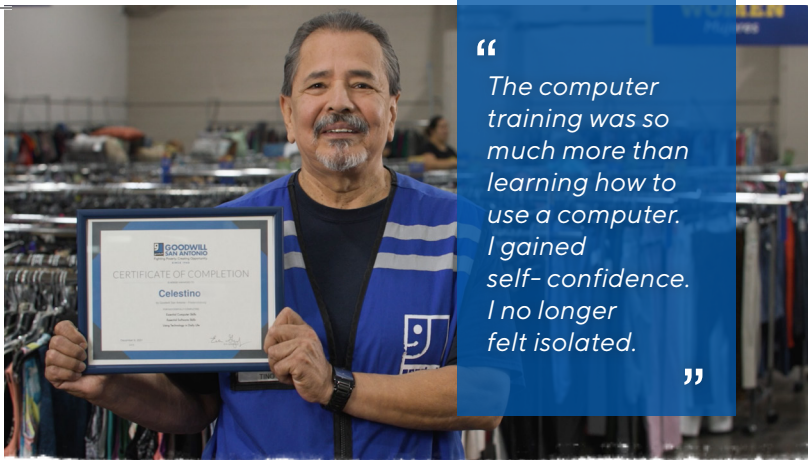
TINO

Tino, an only child and his mother, a single parent, had a close relationship. Although his mother was a positive role model, Tino began drinking at an early age. To help him find his purpose, Tino's mom encouraged him to enlist in the military. He learned the importance of being a team player in the US Army and the value of hard work from his mother.

When his mother succumbed to cancer, he began drinking heavily. He was arrested twice for DWI and spent time in prison. Upon release, Tino went to the American GI Forum National Veterans Outreach Program where he learned about Goodwill.



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“
The computer training was so much more than learning how to use a computer. I gained self-confidence. I no longer felt isolated.
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“GOODWILL OPENED THE DOOR OF POSSIBILITIES FOR ME. HOWEVER, IT WAS UP TO ME TO MAKE THEM COUNT. I WAKE UP EACH MORNING HAPPY TO GO TO WORK AND HELP MAKE A DIFFERENCE.”

Tino visited one of Goodwill’s Good Careers Center for employment assistance. Eva, a Careers Specialist, helped him applied for several jobs, including at Goodwill. Tino was hired as a Goodwill donation attendant. However, he still struggled with alcoholism and was let go within a year.

Tino recognized he needed to change. He attended AA meetings and got sober.

Eva’s and Tino’s paths crossed again. Now a digital literacy instructor, Eva persuaded Tino to enroll in Goodwill’s basic computer training program. The program set Tino on a path to success.

Now confident and sober, Tino really wanted to work at Goodwill again. Seeing the positive changes Tino had made, he was hired back at a Goodwill Store as a production associate. He embraced his role, engaging with team members and customers. He was recognized by his peers for his knowledge of the store’s operations and is now training new production associates.

Read Tino’s entire story at goodwillsa.org/success-stories



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