



**GOODWILL  
SAN ANTONIO**

Fighting Poverty. Creating Opportunity.

SINCE 1945

**Your purchases, donations,  
and support help us  
change lives through  
the power of work.**

## STORY OF OVERCOMING ADVERSITY

# TONI

Born with a congenital cataract, Toni learned at an early age to persevere through her impairment that eventually caused her to go blind in one eye. But when the youngest of her three children passed away in 2016, Toni lost more than her vision.

The trauma of losing her son affected her mental health and ability to focus. She lost her job and became homeless. That same year, she was involved in a car accident leaving her without transportation.

Toni felt she had lost everything.



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“ Goodwill has given me the opportunity to have a job, purpose, and the confidence to provide for my children. ”

## “I AM GRATEFUL TO BE EMPLOYED. I KNOW WHAT IT FEELS LIKE TO WANT TO WORK BUT NOT BE GIVEN THE OPPORTUNITY.”

For two years, Toni struggled to obtain employment until she learned of an opportunity at Goodwill through a local job fair. Toni was hired as a Customer Care Representative for Goodwill Business Services helping address client questions and concerns.

Goodwill provided Toni with bus passes to help her get to work, adaptive equipment to help lessen the strain of her vision impairment, and access to a life coach.

Now thriving in a supportive environment, Goodwill means more than a paycheck to Toni. Employment has given her the stability of independent living, the opportunity to purchase a vehicle, and the security of health and wellness benefits. More importantly, being employed has restored Toni’s sense of dignity and self-respect as she is able to provide for herself and help her children.

Read Toni’s entire story at  
[goodwillsa.org/success-stories](https://goodwillsa.org/success-stories)



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