

Since 1945, Goodwill San Antonio's purpose has been "Fighting Poverty, Creating Opportunity." That remains our purpose today and drives our mission of "Helping Change Lives Through the Power of Work." Goodwill's vision is to enable economic mobility, allowing everyone the opportunity to work and achieve a dignified and sustainable quality of life.



1,500+

Employed by Goodwill



1,000+

Placed into Employment



280+

Enrolled In Vocational Training

ABOUT GOODWILL SAN ANTONIO

In this challenging year, Goodwill focused on rebuilding the community – first through retaining employment for our 1,500+ team members, and then through education and employment programs – the same work Goodwill has been doing for 75 years.

GOODWILL SAN ANTONIO continues to help people overcome barriers and foster hope for those who are underserved, by seeking to serve:

- » Those who are unemployed or underemployed including individuals with no work history and those with disabilities, criminal backgrounds, and/or a lack of education.
- » Opportunity youth who are disconnected from education or employment.
- » Multi-generational families seeking education and employment opportunities.

Goodwill's team members seek to serve, to mentor, to improve their community, and gain new skills. We are humbled by their courage and commitment as we seek to help change lives through the power of work.

EMPLOYMENT

In these times of economic uncertainty, the most vulnerable members of the community face unprecedented job loss and financial hardships. The job market has changed, with a decrease in service job positions and expansion of work from home, while our clients face an increasing digital divide and other struggles to enter or re-enter the work force.

Through job coaching and job placement assistance, Goodwill provides employment options for community members who are seeking economic stability.



1,019 Placed into Employment



\$12.26 is the average wage of a placed client, providing a pathway for sustainable employment and a livable wage. (The minimum wage in Texas is \$7.25.)

EDUCATION

GOOD CAREERS ACADEMY TRAINING PROGRAMS

pivoted to **increase capacity to accommodate the growing community need for vocational skills training.** We did so through a blended instruction model, new testing sites, and new funding partners.

Accredited Programs:

Commercial Drivers License

Pharmacy Technician

Certified Nurse's Aide

Medical Assistant

284 enrolled in a vocational skills training programs or apprenticeships.

Provided **100% online classes** during stay-at-home orders.

98% of students attend **tuition free.**



Donated Goods and Retail's key focus is investing in the success of our 700+ employees through internal advancement, training and servant leadership.

- » Donated Goods and Retail's efforts help extend the life cycle of usable items thanks to the goods given to us by our generous donors.
- » Repurposed material diverted from landfills provides affordable, quality goods to the community especially in a time when many have lost jobs or have had wages reduced.



2.3 million pounds of electronics equipment recycled.



12.2 million items repurposed for sale in 22 stores.



12.7 million pounds of unsold items recycled.

Business Services employs an average of 750 people of which 81% have a significant disability. The average wage is \$16.26, not including benefits, which is a substantial increase from the current Texas minimum wage of \$7.25.

Business Services provides outsourced solutions for 10 lines of business and manages contracts for 16 federal and local city governments as well as 18 commercial businesses:

- » Contact Center Outsourcing Services
- » Document Management
- » Electronic Recycling and ITAD Services
- » Grounds Maintenance
- » Heating, Ventilation, and Air Conditioning (HVAC)
- » Heavy Equipment Operations
- » Janitorial Services
- » Postal Operations
- » Recycling Operations
- » Tree Care Services



Goodwill Business Services met new needs in the community, **adding over 60 new jobs** when the community needed them most.



Goodwill Industries of San Antonio | 406 W. Commerce, San Antonio, TX 78207 | Numbers represent efforts from January 2020 - December 2020.

goodwillsa.org

