



Your Goodwill Changes Lives Through the Power of Work.



Medical Transcription Services

Why Hire Goodwill - The Goodwill Difference

Quality and Performance Excellence

- 100% U.S. based transcriptionist
- Highly qualified, experienced staff
- Commitment to employee training
- Dedicated quality control function

State of the Art Technology

- Easy and powerful technology
- Interact with most EMR systems
- Speech recognition technology

Outstanding Customer Service

- Dedicated contract manager
- Competent and courteous staff
- Full system training for staff
- Commitment to customer success

Community Investment

Employs more than 600 team members, including Veterans and many who would otherwise have a barrier to employment.

Organization Information

CAGE CODE: 6KK45

DUNS: 078611177

GSA Schedule 36: GS-03F-098DA

Primary NAICS:

493190 561410 561990

561110 561720 562920

561210 561730

Point of Contact:

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Key Services

Goodwill San Antonio is one of San Antonio's largest non-profit agencies, employing more than 1,300 team members. Our team of transcription professionals support seven (7) hospitals and more than 5,000 doctors. The Goodwill Medical Transcription Services offers high quality, cost-effective, and timely medical transcriptions to a nationwide community of healthcare providers. Through our partnership with industry leaders, Goodwill has blended services and technologies to allow healthcare agencies to outsource a critical business process, reduce costs, and improve the quality of medical documentation and patient care.

Service Capabilities

- The Goodwill team of professionals transcribe office visits, surgery notes, lab results, operative reports, consultations, admissions, assessment, and discharge summaries. The team has vast experience in other specialties such as: Pathology, Oncology and Radiology. We have capability to produce any/all types of dictation based on client need within client turnaround time.
- Goodwill currently transcribes over 3.5 million lines of transcription per year to Veterans Health Administration (VHA) hospitals nationwide.

Security Procedure

- Data is protected both at rest and in transit via our federally certified server and VPN tunnel which complies with all PHI, HIPPA and federally mandated data security requirements.
- Goodwill is able to manage and distribute from our secure distribution platform transcribed files to multiple VHA customers. Transmission is through a single VPN secure portal allowing transcribed files to flow through our HL7 interface directly into the patient files and generating alerts to Health Information Management staff.

Integrated Technology

The Goodwill Information Technology (IT) department ensures the Contract Services division operates efficiently and delivers high value to customers through the use of advanced technology.

Goodwill San Antonio currently has a **National BUSINESS ASSOCIATE AGREEMENT (BAA)** with the Department of Veterans Affairs (VA) Veterans Health Administration.



Commission on Accreditation of Rehabilitation Facilities

Goodwill San Antonio is a Section 501(c)(3) Non-Profit Social enterprise. Visit goodwillsa.org

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